



QUALITY POLICY STATEMENT

We will demonstrate our commitment to quality through:

- Providing a focus on customer requirements.
- Compliance with legal and other relevant requirements.
- Achieving the required accreditations.
- Using a quality management system to ensure our documentation (Policies and Procedures) are current, documented and reviewed accordingly.
- The continual improvement of our performance throughout our operations and activities.

Our quality objectives:

- Monitoring and improving the satisfaction of our customers.
- Managing our processes carefully to maximize the benefits to our clients.

Adoption of best practice in our construction activities:

- The identification and management of critical and business activities.
- Consideration of our neighbours, wildlife and the cityscape.
- Promotion of improved performance by our contractors and suppliers.
- Achievement and maintenance of a quality management system as we work towards ISO 9001.

Quality performance

- Our objectives will be delivered through a programme of quality targets and will be managed and monitored by our motivated team.

Who is this policy statement for?

- Copies of this quality policy statement will be made freely available to all those with an interest. This statement will be promoted to employees, customers and representatives of the local communities in which we operate.

Signed:

W Everist

Name: Will Everist

Position: Director

Date: 30/09/2024

Next Revision Date: 30/09/2025